

BACHELOR OF VOCATION
Robotics and Automation
Automotive Manufacturing
Automotive Mechatronics
Automotive Mechatronics (Captive)
Subject: Leadership and Quality Management
Subject Code: ZBLQ-304
Semester: Sixth
July 2022
Theory (External): 35 Marks
Time: 03 Hours

Instructions to the Students

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of objective type in nature. All questions are compulsory. Each question carries 1 marks.
3. Section B comprises 8 essay type questions out of which students need to do any 5. Each question carries 5 marks.
4. Read the questions carefully and write the answers in the answer sheets provided.
5. Do not write anything on the question paper.
6. Wherever necessary, the diagram drawn should be neat and properly labelled

Roll Number

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SECTION -A (SHORT/OBJECTIVE TYPE QUESTIONS)
(10x1=10 Marks)

- A What is Leadership?
- B What do you mean by trait?
- C What do you mean by values?
- D What is motivation?
- E What is diversity?
- F Explain product quality monitoring?
- G What do you mean by service?
- H What is graphical technique?
- I What is Robust Design?
- J What do you mean by case study?

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SECTION -B (ESSAY TYPE QUESTIONS)
(5x5=25 Marks)

- 1 Explain trait and behavioural approaches of leadership.
- 2 What are the advantages of motivation?
- 3 Explain in detail problem solving method?
- 4 How service quality is helpful to achieve goals?
- 5 Explain product reliability analysis in detail.
- 6 What the ways of product quality monitoring?
- 7 How leader work as a team leader?
- 8 Explain 5S in detail.

—END OF PAPER—